

Terms & Conditions

Disclaimer

North Herts Community Lottery is diligent in ensuring that the information posted on this website is the most accurate and reliable information available. However, we do not guarantee the accuracy of any information on or accessed through this website.

We cannot accept any liability for loss or damage including, without limitation, any direct, indirect or consequential loss or damage or other losses of whatsoever nature arising out of or relating to the use of this site or its contents.

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Through this website you are able to link to other websites which are not under the control of Gatherwell Ltd. We have no control over the nature, content and availability of those sites. The inclusion of any links does not necessarily imply a recommendation or endorse the views expressed within them.

It should be noted that North Herts Community Lottery, as operated by Gatherwell Ltd is in no way associated with Camelot Group plc - the National Lottery (Lotto), The Health Lottery or Peoples Post Code Lotteries.

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Playing Responsibly

North Herts Community Lottery makes every effort to behave in a socially responsible manner. It is illegal for anyone under 16 to play North Herts Community Lottery and we have measures in place to ensure we do everything in our power to control underage playing. North Herts Community Lottery is an incentivised means of supporting good causes. However, before entering into any scheme which involves speculative spending, you are advised to remember the following:

- Don't think of gambling as a way to make money
- Only gamble with money you can afford to lose
- Set a money limit in advance
- Never chase your losses
- Don't gamble when you're depressed or upset
- Balance gambling with other activities

If you think you may have a problem with gambling, contact the National Gambling Helpline confidentially on [0808 8020 133](tel:08088020133). Alternatively, visit the website at <http://www.gambleaware.co.uk/>.

Self Exclusion Policy

We offer a Self Exclusion facility specifically for those customers for whom gambling has become a serious problem and who wish to restrict their gambling with North Herts Community Lottery.

By entering into a Self Exclusion agreement with North Herts Community Lottery you will be prevented from using your account for a minimum period of 6 months up to 5 years (with the option of extending this if you wish). We will close your account and return any outstanding funds held in your name.

During this period of self-exclusion North Herts Community Lottery will not distribute any promotional emails and do all we can to prevent new accounts being opened. When the exclusion period ends we won't contact you to ask if you would like to reinstate your account.

In order to facilitate gambling again, after the exclusion period you will need to contact the support team on **Telephone TBC** to begin the process of unlocking your account. There will be a 24 hour cooling off period at the end of which your account will be unlocked.

If you wish to proceed with our Self Exclusion Agreement, then please contact the support team either by telephoning **Telephone TBC** or by emailing **Email TBC**

confirming the following details:

- Your account number/ username and or email address
- Your Full Name
- Your Date Of Birth
- Please title your email – SELF EXCLUSION

If you think you may have a problem with gambling, contact the National Gambling Helpline confidentially on [0808 8020 133](tel:08088020133). Alternatively, visit the website at <http://www.gambleaware.co.uk>. Software is available to prevent an individual computer from accessing gambling internet sites more information can be found [here](#)

How We Use Cookies

Cookies are very small text files that are stored on your computer when you visit some websites.

We use cookies to help identify your computer so we can tailor your user experience, track shopping basket contents and remember where you are in the order process.

You can disable any cookies already stored on your computer, but these may stop our website from functioning properly.

The following is strictly necessary in the operation of our website.

This website will:

- Remember that you are logged in and that your session is secure. You need to be logged in to complete an order.

The following are not strictly necessary, but are required to provide you with the best user experience and also to tell us which pages you find most interesting (anonymously).

Functional Cookies

This Website Will:

- Track the pages you visit via Google Analytics.

This website will not:

- Share any personal information with third parties.